

## Instructions for Use:

### 1 Reset:

Press UP and DOWN buttons at the same time until it beeps and shows the lowest exact height on screen.

### 2 Height Adjustment:

Press UP or DOWN to adjust the desk height.

### 3 Switch between INCH and METRIC System:

Press "1, 2 and M" buttons for 5 seconds, until flashing "C-E" shows on screen. Press 1, "C" for height in METRIC to be shown; Press 2, "E" and for height in INCHES to be shown.

### 4 Program Preset

Set the desk to the height you like. And press the M button until the LED flashes. Press the number you want the desk set to. The presets function is available even when the power is off.

### 5 Maximum and Minimum Height Setting:

**Maximum height setting:** Adjust the height of the desktop to the maximum height required, and at the same time briefly press the up and down button once, while keeping the up button, quickly release the down button, and then press the down button 3 times every second, and you will hear a beep. The maximum height setting is completed with one beep.

*(Cancel maximum height setting: Raise the desk to the highest height currently set, and repeat the above setting steps.)*

**Minimum height setting:** adjust the height of the desktop to the lowest height required, and at the same time briefly press the up and down buttons, hold the down key, and quickly release the up button, and then press the up button 3 times every second to hear a beep, the lowest limit setting is completed with one beep.

*(Cancel the minimum height setting: lower the table frame to the bottom height currently set, and repeat the above setting steps.)*

## Common Error Codes and Solutions:

- The LED display shows "000" or "E00"  
*(Reset was not correctly finished, Start over with Reset Process)*
- The LED display shows "E01"  
*(The table frame has been overused. In order to avoid irreversible damage, please stop using for at least 20 minutes to give the system time to cool down)*
- The LED display shows "E02"  
*(The legs are unbalanced. Please Reset to calibrate evenly to floor level)*
- The LED display shows "E03"  
*(There may be obstacles within the lifting range of the desk top, please check for obstacles and remove)*
- The LED display shows "E04"  
*(There may be obstacles under the desk, please remove. If this is not the case, please check to make sure the control box is installed horizontally underneath the desk top, also check to ensure the control box is securely screwed into the underside of the desk top and does not shake during normal operation of the desk)*
- The LED display shows "E11", "E12", or "E13"  
*Please check in the following order:*
  1. Check whether the desktop load is unbalanced, please remove overweight items or adjust the placement of desktop items within the load-bearing range before restarting the operation
  2. Perform a Reset
  3. If the desktop load-bearing is normal, please disconnect the power supply of the control box first, discharge the internal power supply of the control box by operating any button of the hand controller (the screen display will go out), and then reconnect the power supply to use.
- The LED display shows "E21", "E22", or "E23"  
*There may be a problem with one of the motor signals. (M1, M2, and M3 respectively)*  
*Please check in the following order if there are no high and low legs:*
  1. Check whether all motor wires are reliably connected to the interface of the control box
  2. Check whether there is obvious damage or indentation in the motor cable
  3. Please reset and observe the movement of the legs after troubleshooting  
*(if there are high and low legs, check whether the error of hand pad changes from "E21" to "E22", this would mean there is a problem with the motor signal connected to M2)*
- The LED display shows "E31", "E32", or "E33"  
*Please check in the following order:*
  1. Check whether the power cord is supplying power normally
  2. Check that all motor wires are properly connected to the interface of the control box
  3. Check whether there is any obvious damage or indentation in the motor cable, and try again after troubleshooting  
*(first disconnect the power supply and discharge the internal power supply of the control box by operating any button of the hand controller (the screen display will go out), and then reconnect the power supply to use.*